BERKS ALERT

Frequently Asked Questions

What is Berks Alert?

Berks Alert is a system that helps local officials in Berks County send emergency text alerts and other notifications to you quickly. Berks Alert can send those to your cell phone, smartphone, and email.

How does Berks Alert work?

When you set up your account, you choose the way you want to get alerts. In an emergency, Berks Alert will send you an email or text message or both to your cell phone or other wireless device. Read the message right away and follow the instructions. More instructions may be sent during the emergency, so keep your device near you. There's even an app that can be downloaded.

Who sends the alerts?

Local and County officials in Berks County will send the alert. Alerts may be sent to everyone or groups of individuals, depending on the alert type. Alerts are also sent by our National Weather Service partners for severe weather warnings and watches. These notifications can be customized in the Berks Alert application.

What type of alerts will be sent?

Alerts may include instructions for evacuating or sheltering in place, fires, accidents, life safety incidents, weather warnings, major road closures, and utility failures.

How many devices and email addresses can I sign up?

You can add as many devices and email addresses to your Berks Alert account as you need to. Alerts can be sent to all devices listed in your account.

How many addresses can I have registered on my account?

You can list up to five addresses in Berks County that you would like alerts for. Work, home, schools, parents, daycare. Any address in Berks County.

Will this service cost me anything?

It is free to sign up for Berks Alert, and you can choose the types of alerts you receive. If you are not charged a fee for text or emails from your provider, there is no cost for this service. The only costs to you would be from your wireless provider.

Can I stop receiving alerts?

You can stop receiving certain alerts, change the methods you receive them, or delete your entire account anytime. Just sign in to your account online and adjust it to your liking.

To sign up for Berks Alert visit https://www.berkspa.gov/911PublicAlert

-OR-

Download the Everbridge App and search for "Berks Alert Public Alerting – Berks County, PA"

GET IT ON Google Play Download on the App Store