

Consumer

Resources

Berks County

Reading, PA

Guide

The Community Support Program's
Advisory Committee
and this publication
are funded in part through the
Berks County MH/DD Program

Dear Consumer:

This guide was designed to give you an overview of additional services (other than mental health treatment services) available in Berks County. It includes many services which may be beneficial to you.

There are additional resources you may want to use including but, not limited to:

Berks Coalition to End Homelessness
GRMHA Provider List
GRMHA Support Group List
United Way of Berks County

We hope you find this resource guide helpful.

Sincerely,

Berks County Community Support Program

Revised: 05/2025

Notes:

Notes:

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Advocacy, Referral & Case Management

Abilities in Motion (AIM)

(610) 376-0010 or 1-888-376-0120

755 Hiesters Lane, Reading, PA 19605

www.abilitiesinmotion.org

Helps people with disabilities help themselves; advocacy; caregiver assistance; education services; information; referrals; housing assistance; cultural recreation and socialization programs. Assistance with ADA issues.

Area Agency on Aging

(610) 478-6500

400 East Wyomissing Ave., Mohnton, Pa. 19540

<https://www.berkspa.gov/departments/aging>

The Berks County Office of Aging (also known as the Area Agency on Aging) is the department of county government responsible for planning, developing and coordinating services for Berks County residents 60 and older and for certain long term care services for adults under age 60.

The system has a variety of preventative services such as senior centers, volunteer opportunities, limited legal services, and recreation and socialization opportunities. For those with special needs there are in home services, adult day care services, meals on wheels, care giver assistance and on-going care management. Entrance into the in-home system requires a comprehensive in home assessment be completed and a care plan developed with the assessor and older person.

Notes

Healthcare

Berks Community Health Center

610) 988-4838

838 Penn Street, Reading, Pa 19602

<https://berkschc.net/>

Reading Hospital

484) 628-8000

420 South 5th Ave, West Reading, Pa 19611

<https://towerhealth.org/locations/reading-hospital>

Penn State Health St. Joseph Medical Center:

(610) 378-2000

2500 Bernville Road, Reading, PA 19605

<https://www.pennstatehealth.org/services-treatments>

Advocacy, Referral & Case Management

The ARC Alliance Advocacy Services

(610) 265-4700

3075 Ridge Pike, Eagleville, PA 19403-1538

www.thearcalliance.org

The ARC Alliance Advocacy Services provides advocacy and support for individuals with mental retardation and their families. Supports for all ages are provided including needs relating to: education, residential and adult day care programs, legal entitlements and personal rights.

Co-County Wellness Services

(610) 375-6523

429 Walnut St., Reading, PA 19601

<https://cocounty.org/>

Provides services and prevention education to meet individual and community needs associated with HIV/AIDS, Sexually Transmitted Diseases and Hepatitis. Services include case management, drop-in center, support groups, prevention counseling, HIV testing, STD screening and treatment, education, medication adherence. All services are free of charge and completely confidential.

Advocacy, Referral & Case Management

Berks Community Action Program

(610) 376-6571
645 Penn St, 3rd Floor
PO Box 22
Reading, PA 19601

www.bcapberks.org

Berks Community Action Program (BCAP) provides counseling programs for mortgage delinquency and those encountering credit problems. There is a renter's assistance program and assistance for general budget management. Family programs are available in the area of Headstart, Family Center, a Mentoring Program for students in the Reading School District, and a Family Savings Plan.

Berks Co. Association for the Blind / Vision Resource Center for Berks County

(610) 375-8407
2020 Hampden Blvd., Reading, PA 19604-1499

www.vrcberks.org

Berks County Children & Youth Services

(610) 478-6700
Report child abuse, 24 hour hotline: 1-800-932-0313
633 Court St., 11th Floor, Reading, PA 19601
<https://www.berkspa.gov/departments/children-and-youth>

[Countyofberks.com/departments/children-and-youth](https://www.berkspa.gov/departments/children-and-youth)

Provides services for children who are abused and/or neglected. These services include intake/screening, referral, abuse/neglect investigation, and out-of-home placement, and adoption. Facilitate mental health and substance use disorder services, and parenting education.

Berks County MH/DD

Berks County Mental Health / Developmental Disabilities Program (MH/DD)

(610) 478-3271
Berks County Courthouse & Services Center
633 Court St., Reading, PA 19601
<https://www.berkspa.gov/departments/mental-health-developmental-disabilities>

MH/DD is regulated by the Pa. Departments of Human Services' Offices of Developmental Programs, Mental Health and Substance Abuse Services, and Child Development/Early Learning. MH/DD is responsible for administration of public funding including Medicaid for Mental health, substance use disorder, and developmental disorder services.

Peer Specialist Services

Peer Specialists:

Peerstar
(888) 733-7781
3929 Perkiomen Ave., Reading Pa 19606
<https://www.peerstarllc.com>

Berks Counseling Center
(610) 373-4281
645 Penn St., 2nd Floor, Reading, PA 19601
<https://www.berkscounselingcenter.org/>

Familicare
(610) 898-0770
645 Penn St., 5th Floor, Reading, PA 19601
Greater Reading Mental Health Alliance (GRMHA)
(610) 775-3000
1234 Penn Ave, Wyomissing, PA 19610
<https://grmha.org/>

Threshold, Inc.
(610) 777-7691
1000 Lancaster Ave., Reading, PA 19607
<https://www.trsync.org/>

Current or former behavioral health consumers who are trained to offer advocacy and support recovery for the people they serve. Peers can share options, choices, natural supports and teach skills needed to improve personal wellness and build a road to recovery.

Advocacy, Referral & Case Management

Berks Co. / Keystone Deaf and Hard of Hearing Services

Office: (610) 685-4523
Interpreting Dept.: (610) 685-4520
Video Phone: (484) 388-4086
1290 Broadcasting Rd. Suite 1, Wyomissing, PA 19610
www.kdhhs.net

Interpreting services, information and referral services and sign languages, as well as hearing screenings and hearing aid assistance.

Berks County Department of Veteran Affairs

(610) 378-5601
20 Commerce Drive, Wyomissing, Pa. 19610
<https://www.berkspa.gov/departments/verterans-affairs>

Berks Women in Crisis (now Safe Berks)

Main Office: (610) 373-1206 (Mon-Fri 8AM-5PM)
24 hour hotline: 1-844-789-SAFE (7233)
Or text "SAFE BERKS" to 20121
255 Chestnut Street, Reading, PA 19602
<https://www.safeberks.org/>

A domestic and sexual violence center which provides counseling and advocacy services, support and safety to battered women, their children; and survivors of sexual abuse. Services also include a 24 hour hotline, emergency shelter, transitional housing, professional trainings and public awareness programs. Additionally, provide legal information about court proceedings, Protection from Abuse (PFA's) orders and criminal processes, along with court accompaniment to hearings.

Advocacy, Referral & Case Management

Catholic Charities

(610) 435-1547

Located in Allentown, PA

www.catholiccharitiesusa.org

Services include: Foster parenting and care. Counseling (family, individual and marriage). Limited material assistance (i.e., food, prescriptions, etc.), pregnancy support (pregnancy tests, baby formula and diapers), immigration and refugee citizenship services, and a Special Learning Center.

Council on Chemical Abuse (COCA)

(610) 376-8669

50 N. 5th Street, 5th Floor

Reading, PA 19601

cocaberks.org

COCA is designated as Berks County's Single County Authority. As such, COCA is responsible for administration of public funding (other than Medicaid) for substance use disorder services. Information, prevention, resources, and referrals are provided.

Disability Rights Network of PA

717-236-8110 or 1-800-692-7443

301 Chestnut Street, Ste. 300, Harrisburg, PA 17101

www.disabilityrightspa.org/

Helps people with disabilities in many areas, such as abuse and neglect, access to community services, discrimination, ADA compliance issues, education, assistive technology, voting access and access to Medical Assistance services.

Hotlines & Emergency Contacts

Sexually Transmitted Disease Hotline (CDC)

TTY 1-888-232-6348 (English & Spanish)

<https://www.cdc.gov/std/>

<https://www.cdc.gov/std/Spanish/>

Suicide Prevention – ruOK? Berks

(610) 379-2007

1-888-219-3910

988 Crisis hotline

Or text "ruOK" to 484-816-ruOK (7865)

<http://www.ruokberks.com/>

Hotlines & Emergency Contacts

Reading Area of Narcotics Anonymous

24-hr help line: (610) 374-5944

P.O. Box 6483, Wyomissing, PA 19610

<https://rascna.org/>

National Runaway Hotline

(800) RUNAWAY

<http://www.1800runaway.org/>

Pennsylvania Poison Center

24 hour hotline: 1-800-222-1222

<https://www.upmc.com/Services/poison-center>

<https://www.chop.edu/centers-programs/poison-control-center>

Safe Berks

Main Office: (610) 373-1206 (Mon-Fri 8AM-5PM)

24 hour hotline: 1-844-789-SAFE (7233)

Or text "SAFE BERKS" to 20121

255 Chestnut Street, Reading, PA 19602

<https://www.safeberks.org/>

Salvation Army

(610) 373-5208

301 S. 5th St, Reading, PA 19602

<https://pa.salvationarmy.org/reading>

Advocacy, Referral & Case Management

Easter Seals of Eastern Pennsylvania

Main Office, Allentown: (610) 289-0114

1501 Lehigh St, Suite 201 Allentown, PA 18103

Local Office, Berks Division: (610) 775-1431

90 George St., Reading, PA 19605

www.easterseals.com/esepe

Physical, occupational, speech & recreation therapies and education services for children with disabilities. Live, learn, work and play programs are offered for all ages.

Hispanic Center / Centro Hispano

(610) 685-1265

25 N 2nd Street, Reading, PA 19601

Hours: Monday-Friday, 9AM-12PM, 1PM-5PM

www.centrohispano.org

Provides social services including outreach, information and referral, translation, interpretation, transportation, and HIV and AIDS prevention. The Senior Center provides social, recreational and educational activities, meals and instruction in the English language. The Micro-Enterprise Program serves to coordinate small business development, and includes a lending program. The Higher Education Initiative promotes higher education among Hispanic adults (and youth). The Health Care Language and Employment Program offers healthcare, vocational ESL and Certified Nursing Assistant training to displaced workers with limited English proficiency

Advocacy, Referral & Case Management

Greater Reading Mental Health Alliance

(610) 775-3000

1234 Penn Avenue, Wyomissing, PA 19610

www.grmha.org

Individual case advocacy and rights protection for adults and children with emotional, behavioral and/or mental health problems. Other services include support groups for families and friends of those with mental illness, information and referral services, and Consumer Satisfaction Team (CST) projects for CHIPP and HealthChoices.

Breakthrough T1D

(610) 664-9255

555 Croton Road, Suite III, King of Prussia, PA 19406

www.breakthrough1d.org

Personal support, informational guides, community forums, events and groups can be found on the website in both English and Spanish.

Lifeline of Berks County

(610) 374-8545

612 Reading Ave., W. Reading, PA 19611

www.lifelineofberks.org

Crisis pregnancy center that provides pregnancy tests (free), information on pregnancy and ongoing support services (i.e., transportation to physician's appointments, etc.)

Hotlines & Emergency Contacts

Cocaine 24-hour Hotline

1-800-262-2463

1-800-COCAINE

Council on Chemical Abuse (COCA)

(610) 376-8669

50 N. 5th Street, 5th Floor

Reading, PA 19601

cocaberks.org

Domestic Violence Hotline

24-hr hotline: 1-800-799-SAFE (7233)

Or text "START" to 88788

<https://www.thehotline.org/>

Holcomb Crisis Intervention of Berks County*

24/7 Dedicated Crisis Line: (610) 379-2007

Toll-Free: 1-888-219-3910

401 Buttonwood Street,

West Reading, Pa 19611

Lifeline of Berks County

612 Reading Ave, West Reading, Pa 19611

(610) 374-8545

<https://lifelineofberks.org/>

Crisis pregnancy services.

Hotlines & Emergency Contacts

AIDS Hotline at Center for Disease Control

1-800-232-4636

<https://www.cdc.gov/cdc-info/>

Ambulance / Fire / Police

911

American Red Cross of Southeastern PA

(610) 375-4383 Berks County Response

(215) 299-4000 Southeastern PA Regional HQ

<https://www.redcross.org/local/pennsylvania/southeastern-pennsylvania.html>

Alcoholics Anonymous

(610) 373-6500

<https://readingberksintergroup.org/>

Berks County Veterans Affairs

(610) 378-5601

726 Cherry St., Reading, PA 19602

<http://www.countyofberks.com/departments/veterans-affairs>

ChildLine

To report incidences of child abuse or neglect:

1-800-932-0313

<https://www.dhs.pa.gov/KeepKidsSafe/Resources/Pages/ChildLine.aspx>

Advocacy, Referral & Case Management

Mercy Ministries

Main Office: (610) 376-0828

105 S. 5th St., Reading, PA 19602

921 Center: (610) 370-7112

921 Walnut St., Reading, PA 19601

www.mercypregnancycenter.org

Provides biblically-based volunteer peer counselling and support services. Family planning center with free pregnancy tests, information and on-going support, including education, supplies and referrals.

Muscular Dystrophy Association, Inc.

Office: (833)275-6321

National Headquarters: 1-800-572-1717

www.mda.org

Planned Parenthood – Reading Medical Center

(610) 376-8061

1920 Kutztown Rd., Suite H, Reading, PA 19604

www.plannedparenthood.org

RHA Health Services

(610) 396-3672

560 Van Reed Road, Suite 304, Wyomissing Pa. 19610

<https://rhahealthservices.org>

Provides blended case management services.

Advocacy, Referral & Case Management

Service Access & Management, Inc. (SAM, Inc.)

(610) 236-0530 or 1-877-236-4600

19 N 6th St., Suite 300, Reading, PA 19601

www.sam-inc.org

Provides intake, case management, and referral for individuals with mental illnesses or intellectual disability (ID).

Treatment Access Services Center (TASC) / Awaken

(610) 375-4426

19 N 6th St., Suite 300, Reading, PA 19601

<http://berkstasc.org/>

Provides intake, case management, and referral for individuals with mental illness and/or substance abuse concerns. Operates on walk-in, first come, first serve basis. For individuals who do not possess private health insurance or who are publicly funded through Medicaid.

LGBT Center of Greater Reading

484-345-5765

640 Centre Ave, Reading, PA 19601

Connections Work

484-260-3860

19 N 6th Street, 4th Floor, Reading, PA 19601

Transportation

Western Berks Ambulance Association

(610) 678-1545

2506 Belmont Ave., Reading, PA 19609

www.wbems.org

Wheelchair transportation for medical and non-medical appointments (i.e., shopping mall). Flat rate for 20 miles or less. Flat rate plus mileage for over 20 miles.

Transportation

Public transportation in Berks County is available by bus and taxi. Limited subsidized services are available.

BARTA

(610) 921-0601

701 Franklin Street, Reading, PA 19602

www.bartabus.com

Provides bus services to Reading and surrounding areas. Individual fares and monthly passes are available. Contact BARTA for fare and route information.

BARTA Specialized Services

(610) 921-2361

1700 North 11th St., Reading PA 19604

Specialized transportation is available Monday-Friday to persons who are elderly or ADA eligible. Free and reduced fare services available. Contact BARTA for an application.

Berks County Area Agency on Aging Transportation Guide

-<https://www.berkspa.gov/departments/aging/info-documents>

Grab-A-Cab, Inc.

(610) 478-1111

5A Antietam Road, Temple, PA 19560

<https://grabacabpa.com/>

Reading Metro Taxi

(610) 374-5111

615 Elm St., Reading, PA 19601

<https://readingmetrotaxi.com/>

Self Help & Support Groups

Adult Child of Alcoholic/Dysfunctional Family

Shillington Church of Christ: (610) 777-5852

475 Philadelphia Ave., Shillington, PA 19607

<https://adultchildren.org/> 310-534-1815

See website for meeting time/zoom code information

Al-Anon Family Support Groups

<http://www.pa-al-anon.org/>

Call for meeting locations and times.

Alcoholics Anonymous

(610) 373-6500

<https://readingberksintergroup.org/>

Call for meeting locations and times.

Alzheimer's Disease and Related Disorders

(610) 375-4990 (Berks) 800-272-3900 (24/7 HelpLine)

237 Court St., Reading, PA 19601

www.alz.org/delval/

American Cancer Society

1-800-227-2345

<https://www.cancer.org/>

Smoking Cessation Groups

Bereavement / Grief Support Group

Advent Lutheran, West Lawn: (610)370-1174

Penn State SJMC: (610) 378-2000

Reformation Church, Exeter: (610) 779-0534

Self Help & Support Groups

Berks I CAN (Involved Consumer Action Network) (610) 775-3000

Self-help, support, education, social activities and advocacy for MH consumers. Meetings held 2nd and 4th Tuesday of the month 2-3:30 PM – at Trinity Lutheran Church, 6th and Washington Sts. Call for additional times and locations.

Breast Cancer Support Services

Office: (610) 478-1447

Support Line: (610) 375-9925

529 Reading Ave., Suite C, Reading, PA 19611

www.bcassberks.org

Chronic Pain Anonymous

Caron Treatment Center – 1-844-976-1588

Gamblers Anonymous & GamAnon

(855) 222-5542

(717) 314-4274

(717) 413-6789 – Friends and Family

Christ Church UCC, Temple, PA 19605

www.gamblersanonymous.org

Call for meeting locations and times.

Legal Assistance

Berks County Bar Association

(610) 375-4591

544-546 Court St., Reading, PA 19601

<https://berksbar.org/>

Lawyer referral services available. There is a nominal fee.

Berks County Public Defender

(610) 478-6650

633 Court St., 12th Floor, Reading, PA 19601

<https://www.co.berks.pa.us/dept/pd/Pages/default.aspx>

Provides free legal services for criminal cases. Eligibility is based on income and assets.

Mid Penn Legal Services

(610) 376-8656

35 N. 6th St Mezzanine Suite 101, Reading, PA 19601

www.midpenn.org

Provides free legal services for civil cases to the low income population.

Clothing/Household Items

Rudden Family Foundation

(610) 207-9257

16 Pacific Ave, Reading, Pa 19608

[https://www.theruddenfamilyfoundation.org/
contact](https://www.theruddenfamilyfoundation.org/contact)

Provides clothing, furniture, appliances, and other household items to those in need.

Self Help & Support Groups

Greater Reading Mental Health Alliance

(610) 775-3000

1234 Penn Ave., Wyomissing, PA 19610

www.grmha.org

Education and support services for those whose lives have been effected by a serious mental illness.

Family Support Group: 1st Monday of the Month

Recovery Group: 2nd Wednesday of the Month

Both are held at Reading Hospital and Medical Center, K-Bldg., 1st FL Conference Room.

Narcotics Anonymous

(717)939-4546

408 N Market Street, Lancaster, PA 17603

www.rascna.org/

Call for meeting locations and times.

National Alliance on Mental Health (NAMI) - Berks

(610) 685-3000

640 Centre Ave., Reading, PA 19605

www.namiberkspa.org

Support groups for consumers and families.

Parkinson's Support Group

(610)668-4292

www.theparkinsoncouncil.org

Call for meeting locations and times.

Self Help & Support Groups

Reading Berks Conference of Churches

(484) 926-5804

2395 Lancaster Pike, Reading, PA 19607

<https://transformativesolutionsnetwork.org/>

Facilitates access to faith based supports or can contact religious access facilitator.

Sexaholics Anonymous

<https://www.sa.org/f2f/united-states-of-america/pennsylvania/> or www.easternpasa.org

(610) 326-2240

See website for meeting times and locations.

SMART Recovery, Self Management for Addiction Recovery

(866) 951-5357

www.smartrecovery.org/

Differs from 12-step recovery in that it is science-based, teaches self-empowerment, self-reliance. Daily on-line meetings and face-to-face meetings in various locations.

The Circle of Friends (Drop-in Center)

(610) 478-1984

227 N. 5th St., Reading, PA 19601

Provides life skills training, educational activities, volunteer opportunities, as well as social and recreational outlets.

Homeless Shelters

Safe Berks

(610) 373-1206

24-hour hotline: (844) 789-SAFE (7233) or text SAFE BERKS to 20121

255 Chestnut St., Reading Pa 19602

<https://www.safeberks.org/>

Provides free, confidential services to victims of domestic violence and sexual assault. Services include shelter, counseling, legal services, medical advocacy, and financial education.

Family Promise of Berks County

(610) 373-3323

325 N 5th Street, #1 Reading Pa 19601

<https://www.familypromiseofberks.org/>

Offers different programs to support with homelessness.

LightHouse Women & Children's Center

(610) 484-4495

715 N 6th Street, Reading Pa 19601

<https://www.hopeforreading.org/lighthouse>

Provides temporary housing to women and children experiencing homelessness.

Homeless Shelters

Berks Coalition To End Homelessness

(610) 372-7222

600 Penn St., Reading, Pa 19602

<https://bceh.org/get-help/shelters-in-the-area/>

Provides resources for homeless shelters, food pantries, and coordinated entry.

Opportunity House

(610) 374-4696

430 N 2nd Street, Reading Pa

Call or walk in for services

<https://opphouse.org/>

Provides emergency shelter services for families, single men and women.

Hope Rescue Mission

(610) 375-4224

645 N 6th Street, Reading Pa

Call or walk in for services

<https://www.hopeforreading.org/>

Provides emergency shelter services for single men.

Mary's Shelter

(610) 376-1973

615 Kenhorst Blvd., Reading, Pa 19611

Call for services, or for youth visit the drop in center

Monday -Friday 3:30-6:30pm.

<https://www.marysshelter.org/>

Provides shelter services for pregnant women and emergency shelter for youth ages 14-17.

Education

Basic Skills

Basic reading, writing, mathematics and English language instruction are provided by the following organizations:

Literacy Council of Reading-Berks, Inc.

(610) 670-9960 (Hours: Monday-Friday 8AM-4PM)

35 S Dwight St., West Lawn, PA 19609

www.lcrb.org

Offers classes at multiple locations across Berks County for basic reading and writing, GED preparation, English as a second language, and citizenship.

High School Equivalency Diploma (GED)

The GED is awarded to an individual who has passed a high school equivalency examination. GED tests are designed to measure knowledge and skills, typically learned during high school, that a person may have obtained in a different manner. There is an examination fee which must be paid each time the test or part of the test is taken. This fee must be paid at registration.

Classes are available to prepare an individual to take the high school equivalency examination. Classes are administered by Reading Area Community College (RACC). Contact RACC, Continuing Education Department at (610) 607-6227 for further information.

Education

Post Secondary (High School) Education

There are several types of education available beyond high school, including two and four year colleges, vocational-technical training and non-degree continuing education programs.

Support Services: Students who have not attended a post-secondary institution or whose education has been interrupted because of physical/emotional problems, may feel reluctant to return to school. Many of these institutions have free counseling departments to assist enrolled students in overcoming barriers to continued education.

Financial Assistance for Post Secondary Education: There are many sources available for students to obtain monies to finance education/training beyond high school. These sources include state and federal programs, educational institutions and private organizations.

Post Secondary Institutions in Berks County:

Albright College

(610) 921-2381 Main Number

(610) 921-7512 Admissions

(610) 921-7799 Accelerated Program

(610) 921-7515 Financial Aid

1621 N 13th Street, Reading, PA 19604

www.albright.edu/

Housing & Food Banks

Spring Valley Church of God

3rd Wednesday of every Month at 7PM

2727 Old Pricetown Rd., Temple, PA 19560

(610) 929-7969

<https://www.springvalley.church/>

Trinity U.C.C. In His Name Food Pantry

2449 Cumberland Ave. Reading, PA 19606

(610) 779-4030

<https://www.trinitymtpenn.org/foodpantry>

Western Berks Mission District Pantry

1015 Windsor Street, Reading Pa 19604

(610) 375-8303

Soup Kitchens:

Holy Trinity Church of God, Schuylkill Ave.

130 West Buttonwood St., Reading, PA

(610) 374-0790

Hopewell Mennonite Church

45 S 6th St., Reading, PA

(610) 373-3907

Kennedy House

532 Spruce St., Reading, PA

(610) 378-1947

New Journey

138 S 6th St., Reading, PA

(610) 375-2662

Housing & Food Banks

Hopewell Mennonite Church

45 S 6th St., Reading, PA
(610) 373-3907

Kennedy House (Catholic Social Agency)

Wednesdays from 9:30AM to 11AM
532 Spruce St., Reading, PA
(610) 378-1947

Northern Berks Food Pantry

711 Windsor St., Hamburg, PA 19526
(610) 562-8250

St. Ignatius Loyola Church

4th Thursday of every Month from 3PM to 4PM
2600 St. Albans Drive, Sinking Spring, PA
(610) 678-3767
www.stignatiusreading.org

St. Paul's U.C.C.

3rd Tuesday of every Month at 3PM
1979 Weavertown Road, Douglasville, PA 19518
(610) 689-9364
www.stpaulsuccamity.org

Salvation Army

301 S. 5th St., Reading, PA
(610) 373-5208
www.salvationarmyreading.org

Education

Alvernia College

(610) 796-8200 or (888) ALVERNIA
400 St. Bernardine St., Reading, PA 19607
www.alvernia.edu

Berks Career & Technology Center

(610) 374-4073 Adult Education
1057 County Rd., Leesport, PA 19533
www.berkscareer.com/

Berks Technical Institute

(610) 816-0655 Adult Education
2205 Ridgewood Rd., Wyomissing, PA 19610
www.berks.edu/campus

Kutztown University

(610) 683-4000 Admissions
(610) 683-4077 Financial Aid
(610)683-4072 Counseling/Psychological Services
15200 Kutztown Road, Kutztown, PA 19530
PO Box 730, Kutztown, PA 19530
www.kutztown.edu

Education

Pennsylvania State University/Berks Campus

(610) 396-6000 Admissions
(610) 396-6500 Continuing Education
(610) 396-6070 Financial Aid
1801 Broadcasting Road, Reading, PA 19610
PO Box 7090, Tulpehocken Rd., Reading, PA 19610
www.berks.psu.edu

Reading Area Community College

(610) 372-4721 Admissions
(610) 607-6225 Financial Aid
(610) 372-4721 x 5062 Accessibility Services
PO Box 1706, 10 S Second St., Reading, PA 19603
www.racc.edu

Housing & Food Banks

Bethany Evangelical Lutheran Church

336 Franklin Street, West Reading, PA 19611
(610) 375-7163
<https://www.bethanywestreading.org>

Conrad Weiser Food Pantry, Zion Lutheran Church

108 South Robeson Street, Robeson, PA 19551
(610) 693-6062
www.trinityrobeson.org

Faith Kitchen Soup Kitchen

1011 Cotton Street, Reading, PA 19602
(610) 781-0507
<https://www.findhelp.org/>
Every 4th Saturday of the month (11am – 1pm)

Friend, Inc.

658D Noble St., Kutztown, PA
(610) 683-7790
www.friendinc.org

Helping Harvest

117 Morgan Dr., Reading, PA 19608
(610) 926-5802
<https://helpingharvest.org/>

Holy Trinity Church of God

130 W Buttonwood St., Reading, PA
(610) 374-0790
www.holytrinitycog.org/

Housing & Food Banks

Kennedy House

532 Spruce St., Reading, PA 19602
(610) 378-1947

New Journey

138 S 6th St., Reading, PA 19602
(610) 375-2662 Executive Director
<https://www.njcoinc.org/>

Salvation Army

301 S 5th St., Reading, PA
(610) 373-5208
<https://pa.salvationarmy.org/reading>

Food Pantries:

For the most current information as to available times and location of food distribution, please contact Helping Harvest Fresh Food Bank at (610) 926-5802.

Berks Encore Mifflin Center

Food Pantry – call for info
30 Liberty Street, Shillington, PA 19607
(610) 777-5577
www.berksencore.org

Bethel AME – 1st Saturday of every Month at 10am.

330 W Windsor St., Reading, PA
(610) 376-7555

Employment

The types of services provided by the organizations listed in this section fall into two categories: 1) those providing job coaching, job preparation skills and personal, work and adjustment training and 2) those providing sheltered employment, supported employment and supportive employment.

Below you will find a brief definition of each of these services:

Job Coaching - The use of a job coach or on-site trainer to provide training, support and follow-up services.

Job Preparation Skills - Training or assistance in preparing resumes and cover letters, job interviewing skills, job-seeking skills, etc.

Personal, Work and Adjustment Training - A training period to acquire and/or improve work-related skills in preparation for competitive employment.

Sheltered Employment - Employment in a sheltered workshop setting, which is noncompetitive by nature. Often, the pay received is less than the legal minimum wage.

Supported Employment - Use of a job coach to provide long-term training and follow-up services in an employment setting.

Supportive Employment - Use of a job coach to provide short term training and follow up services in an employment setting.

Employment

AHEDD, Inc.

(610) 375-7692

1150 Berkshire Blvd., Suite #106, Wyomissing, PA 19610

www.ahedd.org

Job coaching, job preparation skills, job analysis and supportive employment for individuals with disabilities.

Berks County Career Link

(610) 988-1300

1920 Kutztown Rd., Suite F, Reading, PA 19604

<https://www.careerlinkberks.com/>

Provides high-value, low cost employment and training services and information to businesses and job seekers of Berks County.

Threshold Rehabilitation Services

(610) 777-7691

1000 Lancaster Ave. Reading Pa, 19607

<https://www.trsync.org/>

Job preparation skills, supportive employment and supported employment.

Blindness and Visual Services (BVS)

(570) 826-2361

8 W. Market St., Ste. 200, Wilkes-Barre, PA 18701

<https://www.dli.pa.gov/Individuals/Disability-Services/bbvs/Pages/default.aspx>

Job training, supportive employment, sheltered employment for persons with visual difficulties.

Housing & Food Banks

Clothes and Household Items:

Goodwill Industries Retail Stores:

Main Office: (484) 525-4075

3001 St. Lawrence Ave., Reading, PA 19606

www.yourgoodwill.org

Retail locations:

230 Crossings Blvd., Elverson, PA 19520

(610) 286-6676

3001 St. Lawrence Ave., Reading, PA 19606

(484) 525-4075

3413 N 5th St. Highway, Reading, PA 19605

(610) 921-8221

324 E. Penn Ave, Robeson, PA 19551

(610) 693-6014

602 E Lancaster Ave., Shillington, PA 19607

(610) 777-5250

Hope Rescue Mission Outlet

645 N 6th St., Reading, PA 19601

(610) 375-4224

www.hopeforreading.org

Hopewell Mennonite Church

45 S. 6th St., Reading, PA 19602

(610) 373-3907

Housing Resources

Berks County Housing Authority

Admin office: 1803 Buttler Lane, Reading, PA 19606

(610) 370-0822

<https://www.berksha.org>

Berks Coalition To End Homelessness

(610) 372-7222

600 Penn St., Reading, Pa 19602

<https://bceh.org/>

Department of Human Services

Dhs.pa.gov

Must meet certain criteria to be eligible.

Family Promise of Berks County

325 N. 5th Street #1, Reading, PA 19601

(610) 373-3323

<https://www.familypromiseofberks.org>

LowIncome Housing

Search your zip code and properties should appear.

<https://www.lowincomehousing.us/art/about>

Rural Development – U.S. Department of Agriculture

<https://www.rd.usda.gov>

Programs and services tab

Reading Housing Authority

(610) 775-4813

400 Hancock Blvd., Reading, Pa 19611

<https://www.readingha.org/>

Employment

Success Rehabilitation, Inc

(215) 538-3488

5666 Clymer Road, Quakertown Pa

<https://www.successrehab.com/>

Job preparation skills, job development and placement, job coaching, follow up services and social skills training.

Goodwill Employment Services (Ticket to Work)

(484) 525-4075

3001 St. Lawrence Ave., Reading, PA 19606

www.yourgoodwill.org

Job preparation skills, supportive employment, transition for School to Work Program.

HOPE Springs Clubhouse

(484) 650-0198

40 Kenhorst Blvd. Suite 200, Reading Pa 19607

<https://hopespringsclubhouse.ju.mp/>

H.O.P.E. Springs serves 16-25 year olds with psychosocial social rehabilitation programming. Provides transitional employment programming services.

Pennsylvania Career Link –Berks County

(610) 988-1300

1920 Kutztown Rd, St. F, Reading, Pa 19604

Employment

Mosaic House

(610) 375-7840

525 Franklin St., Reading, PA 19602

<https://www.trsync.org/services/mental-health/mosaic-house-clubhouse-berks-county>

Mosaic House is a psychosocial rehabilitation program based on the Fountain House clubhouse model in NYC. A full array of services are provided to adults with mental illness. A unique transitional employment program is also available at the clubhouse, which assists individuals to eventually obtain competitive employment.

Office of Vocational Rehabilitation (Berks, Schuylkill)

(610) 621-5800 or 1-800- 442-0949

3602 Kutztown Rd, Suite 200, Reading, PA 19605

<https://www.dli.pa.gov/Individuals/Disability-Services/ovr/Pages/default.aspx>

Vocational counseling and guidance, job placement, on the job training, funding for education, home modifications, vehicle modifications, physical restoration, funding for job coaching, funding for evaluation and other vocational services.

Prospectus Associates, Inc. / BERCO

(610) 372-4637

840 William Lane, Reading, PA 19604

www.proberco.org

Sheltered employment, vocational evaluations and Personal and Work Adjustment Training.

Financial & Medical Assistance

Coverage: Medicare has two types of coverage: medical insurance (Part B); and hospital insurance (Part A).

Medical insurance helps pay:

- Physician services
- Outpatient hospital care
- Outpatient physical therapy
- Speech pathology services
- Home health care
- Many other health services and supplies which are not covered by Medicare hospital insurance

Medicare pays 80% of approved charges after you pay a deductible.

Hospital Insurance helps pay:

- Inpatient hospital care
- Post-hospital skilled nursing facility care
- Home health care
- Hospice care

There is a deductible for inpatient hospital care for each benefit period (60 days). **NOTE:** Medicare hospital insurance can help for no more than 190 days of care in a participating psychiatric hospital in your lifetime. There is also a “special rule” that applies if you are in a participating psychiatric hospital at the time your hospital insurance starts. For more information about this special rule, contact the Social Security Administration at (800) 772-1213 or TDD only (800) 325-0778.

Financial & Medical Assistance

Benefits Begin: An individual must wait five (5) full months after the onset of the disability before receiving SSDI benefits. The application for benefits can be made sooner.

Work Incentive Available While on SSDI: Individuals on SSDI can return to work and retain their benefits through the proper use of the Work Incentive Provisions of the Social Security Act. These include:

- Trial work periods
- Impairment-related work expenses
- Extended period of eligibility
- Continuation of Medicare coverage
- Medicare for People with Disabilities Who Work

Medicare

Medicare is a federal insurance program designed to provide health care benefits for persons over the age of 65 and certain disabled persons who could not otherwise pay for benefits. Medicare assists in paying hospital and medical bills for participants.

Eligibility: Those eligible include:

- Individuals over the age of 65 regardless of income;
- Disabled persons under 65 who have been entitled to SSDI for at least two years
- Certain other persons with permanent kidney failure

Employment

United Way of Berks County

Main Office: (610) 685-4550

Volunteer Center: (610) 685-4574

25 N. 2nd St., #101, Reading, Pa 19601

www.uwberks.org

An individual may choose to use their skills or gain new skills by volunteering. There are many opportunities to volunteer in Berks County.

Vision Resource Center of Berks County

(610) 375-8407

2020 Hampden Blvd., Reading, PA 19604

www.vrcberks.org

Sheltered employment for blind and visually impaired Berks County residents.

Financial & Medical Assistance

Pennsylvania Department of Human Services Berks County Assistance Office

(610) 736-4211 General Information
1-800-692-7462 Helpline
625 Cherry St., Reading, PA 19602
www.dhs.pa.gov

Eligibility: Restricted to Berks County residents who demonstrate need based on income/resources. Some programs have time limits.
www.compass.state.pa.us/

Services provided:

Food Stamps Benefits Program: Provides financial assistance for food purchasing to low income families. Eligible participants are provided with a personal ID card which can be used to purchase food at retail stores. Employment and time limits may apply.

Medicaid/Medical Assistance Programs: There are a variety of medical assistance benefit packages available. Eligibility is based on income, resources, age or special circumstances. You will be given a choice of 5 physical health MCO's, AmeriHealth Caritas, Geisinger, Health Partners, Highmark Wholecare, and UPMC. Upon enrollment in a physical health MCO, you will automatically be enrolled with Community Care Behavioral Health Organization for your behavioral health benefits.

Financial & Medical Assistance

Work Incentive Available While on SSI: Individuals on SSI can go to work and retain some, if not all, of their benefit through the use of the Work Incentive Provisions of the Social Security Act. These include:

- Earned Income Exclusion
- Impairment-Related Work Expenses (IRWE)
- Plan for Achieving Self-Support (PASS)
- Student Earned Income Exclusion
- Property Essential to Self-Support

Social Security Disability Insurance (SSDI)

Eligibility: To be eligible for SSDI, a person must:

- Have worked and paid Social Security taxes (FICA) and have earned a minimum amount for a specified period of time
- Have little (under \$1,640/month) or no income
- Be considered medically disabled
- Be a resident and citizen of the United States or a legal alien
- File an application

Cash Benefit (Entitlement): The payment amount is based on the individual's lifetime average earnings covered by Social Security. The payment amount may be reduced by workman's compensation payments and/or public disability payments.

Medical Coverage: Medicare

Financial & Medical Assistance

Social Security Administration

(800) 772-1213 Reading Office
(800) 772-1213 Main Number
(866) 274-5960 Visionlink
201 Penn St., Reading, PA 19601
<https://www.ssa.gov/>

Eligibility: To be eligible for SSI based on a mental or physical disability, an individual must:

- Have little (under \$1,913/month) or no income
- Have limited resources (under \$2000)
- Be considered medically disabled
- Be a citizen of the United States or some legal alien who meets other status and work history requirements and be a resident of this Country
- File an application

Cash Benefit: The maximum amount for which one can be eligible is the sum of the federal contribution and the State supplement. This amount may be lower if the individual receives other income.

Medical Coverage: Medicaid (Medical Assistance)

Benefits Begin: There is no waiting period required before receiving SSI benefits. Benefits are paid retroactive to the date of application.

- Extended Medicaid [1619(b)]

Financial & Medical Assistance

Utilities and Energy (LIHEAP): The Low Income Home Energy Assistance Program provides cash benefits to help eligible low income households pay for their heating/energy costs.

Emergency Shelter Assistance: Provides financial assistance specifically to obtain permanent housing or temporary shelter for low income families or individuals who are homeless or near homeless, or in order to prevent eviction or foreclosure.

Medication Assistance Programs

Some pharmaceutical companies offer free medications to low income families. Typically, a doctor's consent and proof of the person's financial status is required. Contact your physician or mental health provider for a list of companies with patient assistance programs.

Rent and Tax Rebate

1-888-222-9190 or apply online
<https://www.revenue.pa.gov/IncentivesCreditsPrograms/PropertyTaxRentRebateProgram/Pages/default.aspx>