FIRE

AFA (Automatic Fire Alarm)
This call type applies to reported activations of an alarm system that detects:
- Fire
- Smoke
- Heat
- Sprinkler system activation
- Other extinguishing agent system activation

AFA in conjunction with either "hot smells" or appliance malfunctions are typed SF.

AIR EMERGENCY**
This call type applies to reported instances of a known/suspected crash of an aircraft or aircraft malfunctions unrelated to a crash.

An **aircraft** includes airplanes, helicopters, ultra-lights, gliders, blimps, hot air balloons, etc.

BOMB THREAT STANDBY**
This call type applies to requests for fire department/EMS response to a bomb threat when requested by a law enforcement agency.

Do not use this call type for any reports of a detonation/explosion.

In cases of a detonation/explosion, select a call type dependent on the available information (e.g. SF, BUILDING COLLAPSE, ALS TRAUMA, HAZMAT, etc.)

BF (Brush Fire)
This call type applies to reported instances of fire involving vegetation (grassland, pasture, farmland, meadow, forest, etc.).

This call type also applies to reports of controlled burns that appear to be spreading uncontrollably.

When reports indicate fire involvement of a structure in proximity is imminent (e.g. melting or blackening of the surface), or if the caller reports a structure is at imminent risk of catching fire from the burning vegetation, the incident will be typed SF, or SI Level 2 as per the specifics of those call type definitions.

Smoke or fire from a mulch bed, ornamental planting (landscaping), or lawn (manicured grass) will be typed MF.

BUILDING COLLAPSE**
This call type applies to reported instances of a structure falling down or falling in.

CO (Carbon Monoxide Incident)
This call type applies to any known or suspected carbon monoxide incident with no patients exhibiting symptoms.

CO W/SYMPTOMS (Carbon Monoxide Incident with Symptoms)
This call type applies to any known or suspected carbon monoxide incident with a patient exhibiting symptoms.

ELEVATOR ALARM NVC (No Voice Contact)
This call type applies to reports of an elevator alarm activation from a monitoring center or received directly from an elevator where no voice contact has been made.

FIRE POLICE (Fire Only)
This call type applies to requests for traffic control at the scene of an incident.

FIRE RELOCATE
This call type applies to requests for apparatus to relocate to another company's station or pre-designated location for the purpose of covering calls for service for a company committed to another incident.

FIRE SERVICE (Fire Only)
This call type applies to the following administrative requests:
- Work details
- Telephone details for the purpose of company business
- Officer in charge (OIC) requests
- Requests for administrative fire service details that do not fit the definition of any other call type

FLUIDS/DEBRIS DOWN **
This call type applies to requests for assistance by authority having jurisdiction for assistance with a cleanup of minor fluids.

This also applies to requests for debris cleanup or reported fluids down when:
- The fluid is known or reasonably believed to be motor oil, gasoline, anti-freeze, diesel fuel, hydraulic fluid, brake fluid, kerosene or heating oil, AND
- The amount down is believed to be 10 gallons or less, **AND**
- The source of the spill is a motor vehicle (NOT to include the cargo of trucks/tractor-trailers) or a structure's heating plant/heating storage.

If ALL OF THE ABOVE conditions are not met, the incident is a HAZMAT

FTEST
This call type is for internal DES use only

HAZMAT**
This call type applies to reports of the presence or release of chemical substances or other materials that pose a risk to safety, health, or the environment that exceeds 10 gallons, or the amount is undetermined.

This call type does not apply to incidents meeting the definition of FLUIDS/DEBRIS DOWN or CARBON MONOXIDE incidents.

HAZMAT W/SYMPTOMS **
This call type applies to reports of the presence or release of chemical substances or other materials that pose a risk to safety, health, or environment AND one or more individuals are reported to be symptomatic.

HELICOPTER STANDBY (Fire Only)
This call type applies to requests made for fire department personnel to coordinate an aero-medical landing.

MCI LEVEL 1** (Level 1 – 7-10 victims)
This call type applies to any incident in which EMS resources, such as personnel and equipment, are overwhelmed by the number and/or severity of patients. MCIs are declared by Incident Command, responding EMS units, or the DES Watch Officer.

MCI LEVEL 2A**(Level 2A – 11-17 victims)
This call type applies to any incident in which EMS resources, such as personnel and equipment, are overwhelmed by the number and/or severity of patients. MCIs are declared by Incident Command, responding EMS units, or the DES Watch Officer.

MCI LEVEL 2B** (Level 2B – 1825 victims)
This call type applies to any incident in which EMS resources, such as personnel and equipment, are overwhelmed by the number and/or severity of patients. MCIs are declared by Incident Command, responding EMS units, or the DES Watch Officer.

MCI LEVEL 3** (Level 3 – 26 or more victims)
This call type applies to any incident which EMS resources, such as personnel and equipment, are overwhelmed by the number and/or severity of patients. MCIs are declared by Incident Command, responding EMS units, or the DES Watch Officer.

MEDICAL ASSIST (Fire Only)
This call type applies to requests for general fire department assistance (lifting, driving, transport, etc.) to an EMS unit made after the initial dispatch.

RESCUE, RESCUE CONFINED SPACE, RESCUE HIGH ANGLE, RESCUE

TRENCH, or RESCUE WILDERNESS is used if specialized rescue assistance is needed.

MF (Miscellaneous Fire Service Emergency)
This call type applies to reports of:
- Trash fires
- Dumpster fires
- Pole fires
- Transformer fires
- Tree on wires **with fire or smoke present**
- Portable toilet fires (Porta Potty)
- Reports of objects other than a motor vehicle into a structure where the structure is reported to **not** be falling down or falling in (collapsing)
- PD request fire to evaluate the integrity of a structure
- Controlled burns – unattended or other concern without reported uncontrolled spread
- Animal rescues
- Lockouts – special call only assisting other public safety on location (EXCEPT EMS) or primary response on request (e.g. PSP jurisdiction).
  - *Must consider the need for EMS based on circumstances.*
  - *Requests from EMS responding or on scene will be Medical Assist*
- Water condition threatening electrical service/appliance without smoke or fire
- Incidents that do not fit the definition of any other fire service call type

When reports indicate fire involvement of a structure in proximity is imminent (e.g. melting or blackening of the surface), or if the caller reports a structure is at imminent risk of catching fire as a result of the conditions described above, the incident will be typed SF, or SI Level 2 as per the specifics of those call type definitions.

MVAENT
This call type applies to reports of a motor vehicle collision in which a person or persons are trapped or confined. This call type also applies to a pedestrian/bicyclist struck by a motor vehicle when the victim is believed to be under the vehicle or stuck between the vehicle and another object.

MVAENT W/FIRE
This call type applies to reports of a motor vehicle collision in which a person or persons are trapped or confined AND there is visible smoke or fire coming from the vehicle. This call type also applies to a pedestrian/bicyclist struck by a motor vehicle when the victim is believed to be under the vehicle or stuck between the vehicle and another object and there is smoke or fire coming from the vehicle.

MVANO W/FIRE

This call type applies to reports of a motor vehicle collision with another vehicle or property with no reported injuries, where there is smoke or fire coming from the vehicle.

MVAUNK

This call type applies to reports of a motor vehicle collision with another vehicle or property where injuries are not verified.

MVAUNK LEVEL 2

This call type applies to reports of a motor vehicle collision with another vehicle or property where injuries are not verified and involves the following:
- A train is reported to be involved
- One or more vehicles involved, reported to have rolled over
- Information being provided speaks to a level of seriousness that is likely to necessitate fire service operations despite the caller not being able to confirm injuries

MVAUNK W/FIRE

This call type applies to reports of a motor vehicle collision with another vehicle or property where injuries are not verified AND there is visible smoke or fire coming from the vehicle.

MVAWITH

This call type applies to reports of:
- a motor vehicle collision with another vehicle or property with known or suspected injuries reported
- a motor vehicle has collided with a pedestrian/bicyclist AND the vehicle strikes another vehicle or object (pole, building, sign, etc.)

MVAWITH LEVEL 2

This call type applies to reports of a motor vehicle collision with another vehicle, property with known or suspected injuries and involves the following:
- A train is reported to be involved
- One or more vehicles involved, reported to have rolled over
- Information being provided speaks to a level of seriousness that is likely to necessitate fire service operations.

MVAWITH W/FIRE

This call type applies to reports of a motor vehicle collision with another vehicle, property with a known or suspected injury AND there is smoke or fire coming from a vehicle.

NMBTF
This call type applies to requests for the Neversink Mountain Brush Task Force.

PEDESTRIAN ACCIDENT
This call type applies to incidents where a pedestrian is struck by a motor vehicle. A pedestrian is defined as an individual on foot or operating a vehicle primarily designed to be human powered (bicycle, scooter, etc.), or an electric powered mobility assistance device (electric wheelchair).

For incidents where any involved party is reported to be trapped or confined, use **MVAENT**.

For incidents where the involved vehicle strikes another motor vehicle or object (pole, building, sign, etc.), use **MVAWITH**.

PUMP (Fire Only)
This call type applies to requests for assistance due to the presence of a standing water condition in a structure.

If water condition begins to threaten electrical service/appliance with no visible smoke or fire use Structure Investigation.

RESCUE
This call type applies to requests for assistance involving the following:
- Entrapment in machinery
- Entrapment in recreational equipment
- Entrapment or confinement in a residence, room, or vehicle (not from an MVA) where the victim appears to be in distress
- Child locked inside a vehicle
- Individuals or vehicles stuck in water not joined to a designated body of water
- Elevator alarm with voice contact indicating an invidual(s) is stuck in an elevator
- Wires down on an occupied vehicle
- Incidents requiring a general rescue assignment that do not meet the definition of specialized rescue call types

Use WELFARE CHECK for confirmed accidental emergency button activations in an elevator where no apparent medical concerns exist.

RESCUE CONFINED SPACE**
This call type applies to requests for a rescue assignment when individuals are unable to exit a confined space.

A **confined space** is defined as a space that is large enough for a person to

enter but has limited or restricted means for entry or exit and is not designed for continuous occupancy (tanks, silos, storage bins, hoppers, vaults, pits, underground tunnels, sewers, manholes, etc.).

RESCUE HIGH ANGLE**
This call type applies to requests for a rescue assignment when victims are out of the reach of ladders or other access.

High angle or rope rescues typically consist of operations involving the use of ropes, pulleys, and other suspension-type equipment.

RESCUE TRENCH**
This call type applies to requests for a rescue assignment when a trench or other type of excavation has collapsed or partially collapsed burying or partially burying victims.

RESCUE WILDERNESS**
This call type applies to incidents where an individual's location is known, and they require extrication from an area that is not easily accessible nor in close proximity to a roadway or other normal mode of access (woods, mountains, trails, etc.).

SEARCH**
This call type applies to requests for assistance with locating individuals reported to be lost or missing in urban or rural areas.

SEBBTF – 1** (Fancy Hill) (Fire Only)

SEBBTF – 2** (Mt Penn) (Fire Only)

SEBBTF – 3** (Schuylkill River) (Fire Only)

These call types apply to a request for the Southeastern Berks Brush Task Force.

SETTF** (Fire Only)
This call type applies to requests for the Southeastern Berks Tanker Task Force.

SF (Structure Fire)
This call type applies to reports of:
- Any smoke or fire in or from a building or structure, unless the incident meets SI or SI Level 2 criteria
- Any fire on the exterior surface of a building or structure, or when reports indicate fire involvement is imminent (e.g. melting or blackening of the surface), or if the caller reports the building is at imminent risk of catching

fire from something else that is burning (i.e. VF, BF, MF, etc.)
- AFA in conjunction with either hot smells or appliance malfunctions

Reports of "hot smells", appliance malfunctions with no visible smoke or fire, or fires reported to be out will be typed SI.

SF ENT (*Structure Fire reported with Entrapment*)
This call type applies to reports of any incident meeting the definition of a structure fire where individuals are confirmed/suspected to be in the structure and unable to evacuate.

SI (Structure Incident)
This call type applies to reports of the following:
- Fires reported to be out
- Fire inside of an oven (including when the fire is still active). Does not apply to a microwave, toaster, similar appliance that is not designed to contain fire
- Unusual smoke coming from a chimney or other feature that is a normal outlet of combustion **WITHOUT** fire, brands, or sparks
- "Hot smells", appliance malfunctions, outlets arcing/sparking with no visible smoke or fire
- Residential lockout with an oven or stove left on **WITHOUT** smoke, fire, or audible alarm
- Wires arcing/sparking at the weather head **WITHOUT** fire

Reports of smoke or unusual conditions from a chimney WITH the presence of fire, brands, or sparks will be typed SI Level 2.

SI LEVEL 2 (Structure Incident Level 2)
This call type applies to report of fire in or on a single-story building or structure that is not known to be occupied AND the building or structure is reported to be smaller than 20'x20'. This call type will also be used for reports of fire, brands, or sparks from a chimney.

Reports of smoke or unusual conditions from a chimney WITHOUT fire, brands, or sparks will be typed SI.

TREE DOWN
This call type applies to reports of a fallen tree or tree branch in the roadway or on a structure with no reported structural damage.

VF (Vehicle Fire)
This call type applies to reports of smoke or fire coming from a vehicle.

When reports indicate fire involvement of a structure in proximity is imminent (e.g. melting or blackening of the surface), or if the caller reports a structure is at imminent risk of catching fire from the burning vehicle, the incident will be typed SF, or SI Level 2 as per the specifics of those call type definitions.

WATER EMERGENCY**
This call type applies to reported incidents involving individuals that are in a body of water including but not limited to the following:
- Ice rescues
- Watercraft accidents
- Occupied vehicles stuck in a designated body of water or water attached to a designated body of water (e.g. flooded roadway near a creek or lake)
- Rescue of an individual in distress

Reports of individuals or vehicles stuck in street flooding not joined to a designated body of water (e.g. creek or lake) are typed RESCUE.

WIRES DOWN
This call type applies to reports of:
- Utility wires down and visibly arcing
- Utility wires down and not visibly arcing
- Utility wire(s) and pole(s) down
- Trees or tree branches on wires **with no fire or smoke present**
- Low hanging wires
- Wires down on an unoccupied vehicle w/out fire
- Broken or damaged pole suspended from wires

Reports of sparking or arcing wires on a structure use SF.

Z2TTF (Fire Only)
This call type applies to requests for the Zone 2 Tanker Task Force.

Z3TTF (Fire Only)
This call type applies to requests for the Zone 3 Tanker Task Force.

Z4TTF (Fire Only)
This call type applies to requests for the Zone 4 Tanker Task Force.

Z5/6WRTF (Fire Only)
This call type applies to requests for the Zones 5&6 Water Rescue Task Force.